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 STUDENT SATISFACTION SURVEY 2019-2020
## ANALYSIS AND ACTION TAKEN REPORT



At the end of the Academic session an online Student Satisfaction Survey was conducted in the institution. 888 responses of the enrolled students were registered online. The institution has UG \& PG Arts, Commerce \& Science disciplines. Among the students the responses for B.A. were 257 students ( 28.94 \%) for B.Com. 193 students ( $21.73 \%$ \%) for B.Sc. 277 students (31.19 \%) for M.Com. 33 students (3.71\%) for M.Sc. 128 (14.41\%) Almost all the students have entered their e-mail and cell numbers.

The survey was specified only for evaluating the Teaching and Learning Process in the institution. In total 20 questions were asked online to the students. A link was provided to the students on their WhatsApp to which the students provided the following responses.


Conclusion: - The syllabus completion graph shows that $52.02 \%$ of students said 85 to $100 \%$ syllabus was covered. $33 \%$ of students said 70 to $84 \%$ syllabus was covered. $9 \%$ of students said 55 to $69 \%$ syllabus was covered.


Conclusion: - The teacher's preparedness in the classroom graph shows that 58\% of students said that teachers are thoroughly prepared. $32 \%$ of students were satisfied about the preparation of teachers and $6 \%$ students said that there is poor preparation of teachers for the class. $3 \%$ of students said indifferently and 1\% students said won't teach at all.


Conclusion: - The Teachers communication with students Graph shows that, 61 percent of students said Always effective, 24 percent of students said Sometimes effective, 8 percent of students said Just satisfactorily, 5 percent of students said Generally ineffective, 2 percent of students said very poor communication.


Conclusion: - The Teacher's approach to teaching Graph shows that, 50 percent of students said Excellent, 27 percent of students said Very good, 19 percent of students said Good, 3 percent of students said Fair and 1 percent of students said Poor.


Conclusion: - The Teacher's fairness of the internal evaluation Graph shows that, 69 percent of students said Always fair, 21 percent of students said Usually fair, 5 percent of students said Sometimes unfair, 3 percent of students said Usually unfair, 2 percent of students said Usually unfair.


Conclusion: - The performance in assignments discuss Graph shows that, 63 percent of students said Every time, 21 percent of students said Usually, 11 percent of students said Sometimes, 3 percent of students said Rarely, 2 percent of students said Never.


Conclusion: - The institute takes active interest in promoting internship, student exchange, field visit opportunities for students Graph shows that, 59 percent of students said Regularly, 23 percent of students said Often, 13 percent of students said Sometimes, 4 percent of students said Rarely, 1 Percent of students said Never.


Conclusion: - 'The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth for students Graph shows that, 59 percent of students said Significantly, 26 percent of students said Very Well, 11 percent of students said Moderately, 2 percent of students said Marginally. 2 percent of students said Not at all.

## 9. The institution provides multiple opportunities to learn and grow. (आपले महाविद्यालय अध्ययन व उन्तती / प्रगतीसाठी विविध संधी निर्माण करून देते.)

RESPONSES 888


Conclusion: - The institution provides multiple opportunities to learn and grow for students Graph shows that, 37 percent of students said Strongly Agree, 47 percent of students said Agree, 11 percent of students said Neutral, 3 percent of students said Disagree, Percent of students said Strongly Disagree.


Conclusion: - The Teachers inform you about your expected competencies, course outcomes and programme outcomes for students Graph shows that, 67 percent of students said Every time, 20 percent of students said Usually, 8 percent of students said Sometimes, 4 percent of students said Rarely and 1 percent of students said Never.
11. Your mentor does a necessary follow-up with an assigned task to you. (आपला शिक्षक समुपदेशक आपणांस देण्यात आलेल्या स्वाध्यायाबाबत आवश्यक पाठपुरावा करतात.)

RESPONSE 888


Conclusion: - The Your mentor does a necessary follow-up with an assigned task to you for students Graph shows that, 66 percent of students said Every time, 20 percent of students said Usually, 10 percent of students said Sometimes, 2 percent of students said Rarely and 2 percent of students said I don't have a mentor.
12. The teachers illustrate the concepts through examples and applications. (आपल गिक्षक उदाहरण क उपयो ननान्दरो सकल्पना स्पष्ट करतात.)

RESPONSES 888


Conclusion: - The teachers illustrate the concepts through examples and applications for students Graph shows that, 67 percent of students said Every time, 19 percent of students said Usually, 12 percent of students said Sometimes, 1 percent of students said Rarely and 1 percent of students said Never.
13. The teachers identify your strengths and encourage you with providing right level of challenges. (गिक्षक आपल्यातील क्षमता ओठख्न योग्य


Conclusion: - The teachers identify your strengths and encourage you with providing right level of challenges for students Graph shows that, 73 percent of students said fully, 18 percent of students said Reasonable, 6 percent of students said Partially, 2 percent of students said Slightly \& 1 percent of students said Unable to.
14. Teachers are able to identify your weaknesses and help you to overcome them. (गिक्षक तुमच्यातील उणिवा ओळखून त्यावर मात करण्यासाठी तुम्हांस मदत करतात.)

RESPONSES 888


Conclusion: - The Teachers are able to identify your weaknesses and help you to overcome them for students Graph shows that, 68 percent of students said Every time, 22 percent of students said Usually, 5 percent of students said Sometimes, 3 percent of students said Rarely \& $2 \%$ percent off students said Never.


Conclusion: - The institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process for students Graph shows that, 32 percent students said Strongly agree, 53 percent students said Agree, 11 percent students said Neutral, 3 percent Disagree \& 1 percent students said Strongly Disagree.


Conclusion: - The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experience for students Graph shows that, 51 percent of students said to a great extent, 29 percent of students said Moderate, 10 percent of students said Somewhat, 7 percent of students said Very Little, 3 Percent of students said Not at All.

## 17. Teachers encourage you to participate in extracurricular activities. (शिक्षक आपणांस अभ्यासेत्तर उपक्रमात सहभागी होण्यासाठी प्रोत्साहन देतात.)

RESPONSES 888


Conclusion: - The 'Teachers encourage you to participate in extracurricular activities for students Graph shows that, 53 percent of students said Strongly Agree, 36 percent of students said Agree, 07 percent of students said Neutral, 3 percent of students said Disagree, 1 student said Strongly disagree.
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. ( (महाविद्यालय /शिक्षकांकडून

रोजगाराच्या जगात कार्य करिण्याकरिता व्यवहार कौशल्ये, जीवन कौशल्ये व रोजगार


Conclusion: - The Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills for students Graph shows that, 51 percent of students said to a great extent, 29 percent of students said Moderate, 12 percent of students said Somewhat, 5 percent of students said Very Little \& 3 percent students said Not at all.

# 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. (किती टक्के शिक्षक अध्यापनाकरिता 

 (शिकविण्याकरीता) माहिती व तंत्रजान साधनांचा जसे प्रोजेक्टर, मल्टिमीडिया इ. चा वापर करतात.)RESPONSES 888


Conclusion: - The percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching for students Graph shows that, 37 percent of students said above 90 percent, 30 percent of students said 70-89 \%, 13 percent of students said 50-59 \%, 9 percent of students said 30-49 \% \& 11 percent of students said Below $30 \%$


Conclusion: - The 'The overall quality of teaching-learning process in your institute is very good Graph shows that, 39 percent of students said Strongly Agree, 44 percent of students said Agree, 12 percent of students said Neutral, 3 percent of students said Disagree, 2 Percent of students said Strongly disagree.

Question No. 21: - Give three observation/suggestions to improve the overall teaching learning experience in your institution.

The students have given following suggestions.

* Recruit experience teachers and should strict the environment of class during examination.
* Use better graphics and visual media to engage to students well.
* Career Guidance program should be conducted
* Competitive Exam preparation classes required
* Excellent work
* Make course contain more student friendly
* Provide placement
* Provide student helpline
* Understand the student situation, Respect the student with their answers Every time teachers are not correct, please listen the student's opinion
* Use modern teaching methods
* Use more local language in science subject for understanding

The head of the institution was given the entire analysis of the survey and necessary information of the survey and they were asked for improvement and better performance during the next session.

